

TCW NuGen TV App Setup



1st Login Instructions:

- Retrieve login & passphrase from TCW Amino Set Top Box (STB)
 - Press the Menu button on the remote for the STB
 - Go to Settings
 - Go to Apps
 - Go to Device Code:
 - Once you have Device Code highlighted, press Ok:
 - This will take you to this screen and will create a login and passphrase
 - Write down login & passphrase
- Search “Nu-Gen TV” in your app search on your smart tv, Roku device or Amazon Fire Stick.
- Download to your smart tv, Roku device or Amazon Fire Stick.
- Once downloaded, launch your app from home screen.
- Enter your given login & passphrase from above into your app welcome screen.
- Once logged, you will see your TV guide.
- You use your device’s remote to select and navigate NuGen TV app.

Navigation/Remote Notes:

Left Key- Quick Guide • Right Key- Restart Program/Episode • Up/Down- Channel Change • Pause/FF/RWD if proper buttons

Green Clock near episode name means program can be restarted

Remote’s Star Key (*) during program/episode controls captions

Back Button Commands:

Back from Program/Episode- will get back to guide

Back from Guide- will give you Menu options at top of screen:

For You – Guide – Recordings – Search – Account

For You- Recommended Channels

Guide: Guide of all channels

Recordings: Any current recordings

Search: Search for channels by name

Account: Add/Manage NuGen TV devices.

To add device:

1- Click “add device” button.

2- Write down the provided codes. *New codes expire after 15 minutes!*

3- Download and login into app on different device.

****10 devices can be registered but only 4 devices can stream at one given time****

Back from Menu Options- will exit to device menu